

**Southend High Street Summit  
Action Plan  
2018**

**Outcome (a): Rough Sleeping:** End rough sleeping in the High Street

**Action:** Ensure structures are in place to end rough sleeping in High Street **(medium and longer term outcomes to be added)**

**Owners:** Glyn Halksworth/ Simon Ford

**Timeframe:** By 31/10/18

**Resources required:** TBD/ Pending RSI additional outreach etc.

Tasks	Deadline	Milestones / updates	Status
<b>1. Improve our understanding of best practice and enforcement options.</b>			
1.1. Identify best practice	08/10/18	25/9/18- Commissioned library brief from the House of Commons library	
1.2. Identify national guidance	08/10/18	08/10/2018- Correspondence received from HoC library which refers to a number of briefing documents which may be of assistance.	
1.3. Raise at House of Commons	08/10/18	to be arranged	
1.4. Commission legal understanding of enforcement actions	08/10/18	20/9/18- Internal legal guidance commissioned regarding enforcement options/suitability	
1.5. Invite Minister to visit and witness local issues.		to be arranged	
<b>2. Visible multi-agency patrols</b>			
2.1. Continue current commitment and increase frequency	Ongoing	27/9/18- Joint High Street outreach conducted 28/9/18- Rough Sleeper count conducted 14/10/18- Town Centre Multi-Agency Day Of Activity booked for November which will also include the Joint High Street Outreach Team (multi agency approach) 19/10/18- Frequency of Joint High Street outreach patrols increased to every 2 weeks. Future dates confirmed.	

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Tasks	Deadline	Milestones / updates	Status
2.2. Ensure Street Ranger Support contributes to visible multi agency patrols	08/10/18	08/10/2018- Street Ranger contribution agreed for future visible multi- agency patrols 12/10/18- Communications set up for outreach services, patrols and other relevant agencies to liaise on a daily basis, including up to date information as to number of emergency bed spaces available for rough sleepers.	
2.3. Operation Reflex (Police)	Ongoing	Ongoing Operation	
<b>3. Street Scene/Maintenance issues</b>			
3.1. Board up recesses of dormant Units	08/10/18	26/10/18 - work commenced with new occupiers of vacant units in the High Street regarding use of artworked boards in the short term and will develop a brief for wider uses and animation of the High Street. LGF3b bid submitted today, investment panel meets 8th December. A positive outcome would fund some activity.	
3.2. Advise and seek permission from retailers	08/10/18	11/10/18 Action completed - list of business giving permission now supplied. Key locations are included within this.	
3.3. Maintain/clear rubbish from doorways	08/10/18	25/9/18- Additional Clearance undertaken by Veolia. 26/10/18 - Veolia involved in process for removal of abandoned items.	
3.4. Invoice landlords of work conducted with empty units			
3.5 Explore options for widening access to DISC		Work ongoing	
3.6. Evaluation and Monitoring of above activity		Impact evaluation to follow once maintenance work as been completed	
<b>4. Unattended rough sleeper belongings and tents</b>			
4.1. Clarify/understand legislative powers to remove, store and return abandoned property (PSPO?)		8/10/18 (see also above actions (sn 1) 4/10/18 (see also actions under development by T&F Group) 26/10/18 - Process for removal / storage of abandoned items drafted with Legal input. Anticipated to be implemented w/c 5th November	
4.2. Commission notices to sticker abandoned property		11/10/18 To follow outcomes from T&F Group. 26/10/18 - Included in the process for removal / storage of abandoned items	

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Tasks	Deadline	Milestones / updates	Status
4.3. Agree process for storing removed items		(See above)	
<b>5. Better coordinate town centre support and enforcement activity</b>			
5.1. Establish Task and Finish group (See Tab T&F Group)	08/10/18	4/10/18 T&F group held (powers and processes) - actions under development. Next meeting due 2/10/18	

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**Outcome (b): Begging:** Reduce, begging and associated ASB

**Action:** (In addition to actions already described under rough sleeper element of this plan): Use available schemes/enforcement to manage begging

Officer/Inspector Neil Doney/ Superintendent Nick Morris

**Timeframe:** November 2018

**Resources required:** TBD

Tasks	Deadline	Milestones / updates	Status
<b>1. Develop alternative giving platform</b>			
1.1. Explore possibility of development of a 'community chest' to receive donations, which can then be disseminated to appropriate projects who work in support of the town centres' needs, including rough sleeping etc.	15/10/18	To be linked to Support Southend website / don't give campaign. 18/10/18- Research and best practice has been sought from other authorities - development under way 26/10/18 - Campaign now agreed as 'Make a Change'. Developed for launch w/c 29th October	
<b>2. Explore enforcement powers</b>			
2.1. Ensure full understanding of available powers and of resource required to utilise these (ASB legislation, Vagrancy Act 1824)	19/10/18	(See Tab T&F Group- actions being developed) - this has informed the work around potential use of Public Spaces Protection Orders.	

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**Outcome (c): Communications:** Improve communications to ensure a consistent approach and enable better understanding of key issues

**Action:** Improve key messages and communications strategy to the wider community including local residents and businesses

**Owners:** Adam Keating

**Timeframe:** 30.11.18

**Resources required:** TBD

Tasks	Deadline	Milestones / updates	Status
<b>1. Tackle the common assumption that people who are begging are also homeless by communicating key messages about engagement/enforcement with the wider community including local residents and businesses</b>			
1.1. Visual impact posters around ATMs		26/10/18 - 'Make a Change' campaign agreed & due to be launched w/c 29th October	
1.2. Launch the 'Make a Change' campaign		26/10/18 - 'Make a Change' campaign agreed & due to be launched w/c 29th October	
1.3. Literature- Echo blog		to be developed	
<b>2. Public relations/communication management.</b>			
2.1. Recruit a Joint dedicated communications resource for 12 months	30.11.18	Agree investment from partners; recruit; worker in place.	

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Tasks	Deadline	Milestones / updates	Status
2.2. Partnership approach to engage with members of the community who want to help rough sleepers, encourage to work with us to enable 'buy in' to the strategic approach being led by the council and its partners	30.12.18	1. Set meetings with soup kitchen providers to agree Council operational requirements and promote 'buy in' to Make a Change campaign 2. Meet with all commissioned homelessness and related support services 26/10/18 - 'Make a Change' campaign to be launched w/c 29th October	

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<b>Outcome (d). Magnetism:</b> Make the High Street feel safer and attractive to local community and visitors			
<b>Action:</b> (In addition to actions already described under rough sleeper element of this plan): Make Southend an attractive place for new business and leisure			
<b>Cooney</b>		<b>Timeframe:</b> TBD	
<b>Resources required:</b> Community grants - High St Safety, culture; current contracts (Veolia, outreach etc.)			
Tasks	Deadline	Milestones / updates	Status
<b>1. Raise town centre profile and improve public image of the area</b>			
1.1. Maintain Purple Flag status		01/10/18 Re-inspection due early December 2018	
1.2. Commence community grant process to support High Street Safety at key events / night-time economy	08/10/18	01/10/18 Round one funding opportunities marketed; bids received and evaluated; projects commence; delivery ends / evaluated; round two &c.	
1.3. Commence community grant process to support cultural events to include focus on town centre offers	08/10/18	01/10/18 Round one funding opportunities marketed; bids received and evaluated; projects commence; delivery ends / evaluated; round two &c.	
1.4 Complete High Street highway inspection and safety Audit	08/10/18	04/10/2018 High Street audit completed from Pier Head to Vic Circus, no safety issues identified. Potential cosmetic improvements identified, estimated time for completion March 2019.	
1.5 Improve look of Town Centre highway.		25/10/18 - Review of the Town Centre highway / street furnitre etc agreed to be undertaken, dates to be arranged.	
1.6 Improve 'look and feel' of town centre		02/10/18 Monthly reviews to identify defects/ issues to be undertaken and a rolling log of issues will be actioned and reported monthly to Place DMT.	
<b>2. Commission town centre events that offer a vibrant choice of leisure and entertainment for a diversity of ages, groups, lifestyles and cultures.</b>			
2.1 Commissioning events		25/10/18 - Plans being developed for an event in 2019. Southend Safety Advisory Group involved in Event Management Plans	

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**Outcome (e): ASB/Enforcement:** Improve anti-social behaviour enforcement in the High Street

**Action:** (in addition to actions already described under rough sleeper element of this plan): Utilise pending increase in Police/ Community Safety Officers/resource, use powers of enforcement such as CBOs.

**Owners:** Simon Ford

**Timeframe:** 31.10.18

**Resources required:** Community safety enforcement team - investment to bring forwards

Tasks	Deadline	Milestones / updates	Status
<b>1. Community Safety Enforcement Team</b>			
1.1. Recruit team manager	31/10/18	Interim Arrangement in place - commenced recruitment process 1/10/18	
1.2. Recruit 6 officers	30/11/18	Completed	
1.3. Develop partnership induction /training	30/11/18	Completed	
<b>OTHER ACTIONS COVERED ELSEWHERE</b>			



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**Outcome (f): Street Drinking:** Reduced street drinking and improve interventions for street drinkers.

**Action:** (in addition to actions already described under rough sleeper element of this plan): Increase range and efficacy of enforcement and support interventions to street-drinkers

**Owners:** Glyn Halksworth

**Timeframe:** 31.12.18

**Resources required:** Rough Sleeper initiative specialist outreach workers

Tasks	Deadline	Milestones / updates	Status
<b>1. Utilise discretionary powers to require a person to stop drinking and confiscate alcohol or containers of alcohol from people who are consuming or about to consume alcohol in public places where the order is in effect</b>			
1.1. No drinking zone signage to be updated and installed	31.10.18	01/10/18 Signs commissioned; signs installed	
1.2. Ensure full understanding of resource required to enforce and ensure this is programmed into service delivery of Community Safety Enforcement Team	30.11.18	Completed	
<b>2.Improved interventions provided to street drinkers (Blue Light)</b>			
2.1. Rough Sleeper Initiative implementation	15.11.18	01/10/18 Recruit to RSI posts 05/10/18 Sit up service developed and launched (provided by HARP) Work under way to recruit to 4 additional outreach worker posts & coordinator Initial street count held	

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Tasks	Deadline	Milestones / updates	Status
2.2. Develop treatment resistant drinker pathway	31.12.18	18/10/18- Research under way.	

ACTION	BY WHEN	COMMENT
Establish <i>Designated Powers</i> to facilitate CPW CPN CBO + other (FPN?)	19 <sup>th</sup> Oct	Existing powers being utilised on CBW's / CBO's. Input provided to the report prepared on wider use of Powers to include potential to utilise Public Spaces Protection Orders. To be progressed further depending on outcome of PSPO report
Establish regulations / process to engage Soup Kitchens	2nd November	Process being developed to include any relevant regulations, and to be further discussed by Leader Group
PSPO construction covering street drinking, begging, obstruction, unattended bags, (security risk), and other relevant matters	19 <sup>th</sup> Oct	25th October - Report finalised to consider introducing a PSPO with key input from the Leader Group.
BYE LAW review e.g. highway obstruction, camping to include toilets, car parks and parks and other relevant matters	19 <sup>th</sup> Oct	25th October - Review undertaken and feeds into report on PSPO / wider powers, as well as identifying current Bye Laws available to Officers.
PROCESS to remove abandoned items (storage, notice, disposal)	31st Oct	26th October - draft process finalised for implementing w/c 5th November to include removal, notice, storage, collection and disposal of items.
Date Of Next meeting	2nd Nov 1400 (room tba)	19/10/18 Meeting held and actions progressed as above.